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# The AMR Warranty

## Registration Instructions: IMPORTANT

In order to activate the warranty for this AMR product, you must register with BOTH:

- a. Your AMR distributor:

<http://www.amr-audio.co.uk/Templates/dealer.htm>

- b. AMR Headquarters. Please log onto:

<http://www.amr-audio.co.uk/Templates/warranty.htm>

Please enter the required information in the displayed fields so that the registration details are recorded with AMR headquarters.

You will be sent a confirmation email by reply confirming activation of your guarantee.

Should you have any questions or queries, please do not hesitate to contact AMR either by email, telephone or in writing:

[support@amr-audio.co.uk](mailto:support@amr-audio.co.uk)

Abbingdon Music Research  
22 Notting Hill Gate  
London  
W11 3JE  
United Kingdom  
Tel: +44 (0) 870 420 5505;  
Fax: +44 (0) 700 596 1065

Component .....

Serial no: .....

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## Terms & Conditions

AMR guarantees that this AMR product shall be free from defects in materials and workmanship for a period of:

**5 years for parts and labour (excluding batteries)**  
**180 days for thermionic electron valves (tubes)**

The warranty period begins at the date of retail sale by an authorized AMR distributor/dealer and is subject to the following requirements and understandings:

1. It is the responsibility of the buyer within 30 days from the original sale, to register and activate the product warranty with the AMR distributor in the country of purchase AND register with AMR headquarters either online/post/telephone.
  2. The original invoice or photocopy must be produced for authentication prior to any warranty claim.
  3. The AMR product must not have been modified in any manner whatsoever, or the warranty will immediately become void.
  4. The AMR warranty is only valid in the country of original sale.
  5. The AMR Warranty is transferable: however, the next purchaser must also register his/her AMR product with the AMR distributor in the country of sale and AMR headquarters either online at [www.amr-audio.co.uk](http://www.amr-audio.co.uk) or tel: +44 (0)208 870 420 5505 or fax: +44 (0) 700 596 1065.
  6. The product must not have been stored in a humid environment; nor subjected to weather, water, or saltwater spray.
  7. AMR shall not, under any circumstances, be liable for any incidental or consequential damages arising from the loss of property or other damage or losses due to the failure of an AMR product. AMR is not liable for loss of use or inconvenience caused by the failure of an AMR product. AMR is not liable for damage caused to other audio components because of the failure of an AMR product.
  8. During the warranty period, AMR will repair the product to working order, or, at AMR's option, replace the defective module with a similar available product, at no cost to the owner for the labour, materials and return shipping from AMR and or its distributor/dealer.
  9. All repairs performed after expiry of the warranty period will be charged to the owner and will carry a 180-day warranty on parts and labour.
  10. The customer is responsible for shipping the unit to the AMR distributor in the original flight case. This includes the payment of any shipping charges and related taxes.
  11. Should any warranty issues arise, the decision of AMR headquarters is full and final.
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